

## “SMS Terms And Conditions”

### 2.1 SMS For Consent Communication

The Phone Numbers obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

### 2.2 Types of SMS Communications

If you have consented to receive text messages from Pinnacle Investment Advisors LLC, you may receive text messages related to: (Appointment reminders, meetings, and follow-ups on cases.)

For Example: Hello Thank you for contacting Pinnacle Investment Advisors LLC, how can we help you? Reply Stop to opt-out at any time. Message and data rates may apply, for assistance, text Help" or visit our website disclosure to view the Privacy Policy and Terms of Service

2.3 Message Frequency: Our SMS message frequency will be from 50 to 1000 text messages daily across all users.

2.4 Potential Fees for SMS Messaging: Many carriers charge a fee for each message sent or received. This can vary depending on the carrier's pricing structure and whether the message is sent domestically or internationally.

2.5 Opt-In Method: Customer will Opt-In for SMS messaging from Pinnacle Investment Advisors LLC through (intake forms, Verbally, filling out a paper form) (<https://pinnacleinvestmentadvisors.com/contact/index.html>), this agreement for SMS will not be shared with third parties for marketing purposes.

2.6 Opt-out: Customer will be able to opt out of SMS messaging from Pinnacle Investment Advisors LLC by replying STOP at any time to any received SMS message, once opted-out they will receive no further SMS communication. They can Opt back In at any time by replying START

### 2.7- Help:

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at <https://pinnacleinvestmentadvisors.com/contact/index.html>.

Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

#### 2.8- Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP"
- For assistance, text "HELP" or visit our [www.pinnacleinvestmentadvisors.com](http://www.pinnacleinvestmentadvisors.com) for our Privacy Policy and Terms and Conditions pages.
- Message frequency may vary